

Michele Bischof, Chair Jason Hoffman, Vice-Chair Chris Maiers, SWIC Curtis "Wally" Walser, Deputy SWIC

Michele Bischof
City of Des Moines Fire Dept.

**Eric Dau** Clinton County Communications

Rob Dehnert Westcom

Blake DeRouchey
Iowa Homeland Security &
Emergency Management

**Dennis Hart**Department of Management

**Jason Hoffman**Carroll County 911 Coordinator

**Chris Maiers** SWIC - ISICSB

Gerard Meyers
Department of Public Safety

William McLain, Master Sergeant Iowa National Guard/Dept. of Defense

Curtis "Wally" Walser City of Cedar Rapids Fire Dept.

Jim Wittenwyler
Department of Public Safety

**Bob Younie**Department of Transportation

Vacant Governor's Office

RIC Leaders
Rob Dehnert, RIC 1 Chair
Jason Hoffman, RIC 1 Vice-Chair
Brian Blodgett, RIC 2 Chair
Joel Rohne, RIC 2 Vice-Chair
Corey Trucke, RIC 3 Chair
Shawn Olson, RIC 3 Vice-Chair
Larry Hurst, RIC 4 Chair
Mike Jensen, RIC 4 Vice-Chair
Larry Smith, RIC 5 Chair
Vacant, RIC 5 Vice-Chair
Vacant, RIC 6 Chair
Steph Coffey, RIC 6 Vice-Chair

#### ISICSB FirstNet Broadband Committee Meeting

Iowa Department of Public Safety (DPS)
Ole O. Roe Learning Center (Room 122)
215 E. 7<sup>th</sup> St., Des Moines, IA 50319
Tuesday, September 8, 2020
9:00 AM – 10:00 AM

### **FIRSTNET MEETING MINUTES**

### Call to Order/Conference Line

Meeting called to order by Chair Bischof at 9:00 a.m.

Conference telephone line and GoTo Meeting was open for public listening and board members who were unable to attend.

Committee Members Present In-Person: None.

Committee Members Present via Conference Line & GoTo Meeting: Michele Bischof, Brian Blodgett, Rob Dehnert, Blake DeRouchey, Andy Flagge, Jason Hoffman, Chris Maiers, Joel Rohne, Curtis "Wally" Walser, Bob Younie

Committee Member Regrets: None.

Guests on Conference Line & GoTo Meeting: David Barnett, Dustin Blythe, Brian Cole, Ryan Fields, Kevin Ford Mary Harp, Danny Noble, Kyle Richardson, Andy Sackreiter, Stacy Schwartz

Committee Members Absent: Steph Coffey, Eric Dau, Dennis Hart, Jason Hill, Larry Hurst, Mike Jensen, Gerard Meyers, William McLain, Shawn Olson, Larry Smith, Corey Trucke, Jim Wittenwyler,

Guest Attendees: Hollie Davidson



### Welcome Remarks - Chair Bischof

Chair Bischof welcomed the group and introductions of those present via GoTo Meeting and the conference line were made.

## **Review Action Items from Previous Meeting**

- a. Update on "Who's on FirstNet" Database (Brian Blodgett)
  - Continue to encourage agencies to sign-up on the database
  - Nebraska has been added to the database
  - Minnesota is interested in joining the database
- b. 911 FirstNet Host Remote Update (Blake DeRouchey)
  - Delayed as a result of the derecho
- c. Update on Governor's Economic Recovery for Iowa Working Group (Joel Rohne)
  - No update
- d. Update on Power Outage Plans for FirstNet Towers (Brian Cole)
  - Report to be given under AT&T report
- e. Continue Minnesota Checklist Discussion (Chair Bischof)
  - Checklist developed for agencies to provide items to consider regarding communications systems
  - Should lowa adopt a similar document?
  - The Committee opted to continue reviewing the checklist Is the document used by any MN agencies? If so, is the evaluation a useful tool for agencies?
  - Joel Rohne to reach out to MN contacts for further feedback regarding the checklist
  - SWIC Maiers suggested incorporating items on the MN checklist with national NCSWIC-SAFECOM documents that have been developed

# FirstNet Update (Kyle Richardson)

- a. Update Region VII
  - No update

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## **AT&T Update (David Barnett)**

#### b. AT&T Storm Response Update

- Danny Noble and Stacy Shwartz expressed that AT&T is aware of issues and gaps related to the derecho response and are working on solutions
- Andy Sackreiter (RAN Director)
  - Voice traffic increased approximately 20%
  - Data traffic increased approximately 25%
  - Dropped calls increased 3X on the first day, decreased to 1.4X by the 3<sup>rd</sup> day, returned to normal range by day 5
  - Any 911 calls will still be answered during an outage by routing the call to a neighboring site signal
- Brian Cole (Local RAN)
  - 2 sites completely destroyed Grand Mound and Malcolm
  - 103 portable generators deployed
  - Deployed 3 FirstNet COLTS Benton, Marshalltown, Grand Mound
  - Timeline for restoration of sites: 168 sites down on 8/10, 89 sites on 8/11, 26 sites on 8/14, 14 sites on 8/18, 4 sites on 8/21, 1 site on 8/24 (all sites restored by 9/1)
- Ryan Fields (FirstNet's Response Operations Group)
  - The FirstNet Response Operations Group developed for emergency responses and consists of several different level of agency representatives and other stakeholders who determine emergency response needs such as the derecho
  - Regarding the derecho, a dedicated meteorologist was on staff and alerted FirstNet approximately 2-3 hours ahead of when the derecho was to occur with damaging winds
  - Danny Noble was advised immediately of the damaging wind warnings and was in lowa reaching out to agencies regarding their needs throughout the derecho
  - The Network Disaster Recovery Team was also alerted immediately regarding possible SATCOLT deployables
  - Currently there are approximately 30 lowa FirstNet sites currently have permanent generators – planning to place 134 generators in 2021 at lowa sites
  - The Committee requests a map depicting the specific locations of the current and future generators

# **SWIC Report – (Chris Maiers)**

SWIC Maiers rports that he continues to answer agency questions regarding issues related to the derecho.

### **New Business**

a. Stakeholder Document (Chair Bischof)

Tabled until October 2020 FirstNet Committee meeting

### **Questions/Comments**

Discussion took place regarding the cell phone, power, and internet issues seen throughout the derecho and the storm response period. Coversations will be taking place with cell phone companies, Utilities Board, and other pertinent stakeholders and agencies to address issues and better responses in the future.

There was a lengthy discussion regarding generators, FirstNet coverage, and solutions to future emergency responses.

### **New Action Items**

1. Update on "Who's on FirstNet" database (Brian Blodgett)

- 2. 911 FistNet Host Remote Update (Blake DeRouchey)
- 3. Update on Minnesota Checklist (Chair Bischof)
- 4. Update on Governor's Economic Recovery for Iowa Working Group (Joel Rohne)
- 5. Continue discussion regarding stakeholder document

# **Next Meeting**

Tuesday, October 13, 2020 @ 9:00 am

Location: GoTo Meeting Link: https://global.gotomeeting.com/join/295334677

**Conference Line:** +1 (571) 317-3122

Access Code: 295-334-677

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# **Adjournment**

Meeting adjourned at 10:55 a.m.